**Case Study – Background**

The Poster Supply Company is a small company that prints Posters for their clients. Posters are printed on materials that are easy to frame using environment responsible products and processes. For warranty purposes, the Poster Supply Company requests that all customer orders be delivered in hard copy format.

Poster Supply Company employs a small team, including some office, sales, and printing staff. *Poster Supply Company* has awebsite which is maintained by a local web development company. A few times a year, the owners of the Poster Supply Company attends trade shows and visits manufacturers to learn about new products.

**Scenario**

A poster distribution company wants to order posters in preparation for their new season. *Poster Supply Company* does not have all of the materials required to create the posters and therefore, must order the supplies before they can schedule the order to print.

The poster distribution company is already a client of the Poster Supply Company, so does not need to be credit checked and is already set up in the Poster Supply’s sales system. The client’s information is all present and does not need to be changed.

**Question 1: Business Processes**

In the space below, identify the processes and actors that would adequately enable *the Poster Supply Company* to process the Poster Distribution Company’s order. You can consider the scenario starting from when the poster distribution company’s order has been received and ends when the signs are ready for delivery to the poster distribution company. Ensure that a clear record of all transactions have been kept.

**Processes Performed:**

**Actors:**

**Question 2: Business Use Case Diagram**

In the space below, complete the Business Use Case Diagram for the **Scenario.**Be sure to include use cases covering all the processes indicated in Question 1.

**Question 3: Business Use Case Specifications**

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| Name | Actors | Description | Trigger | Result |
|  |  |  |  |  |

**Question 4: Stakeholder List**

In the space below, list at least 10 stakeholders that would be related to Poster Supply Company and the scenario.